



IT'S YOUR CHANCE TO PLAY WITH THE PROS...

WILL YOU STEP UP TO THE PLATE?

If you're looking for a job that will challenge and inspire you, a job that will offer tremendous professional and personal growth, and a job that will provide unique experiences, then Dayton Dragons Professional Baseball is the right place for you.

Working for one of the most successful sports entertainment franchises in the country, you'll be vital to providing great experiences to hundreds of thousands of fans this summer.

POSITION

The Dayton Dragons are currently looking for enthusiastic and dedicated candidates for the role of **VIP Guest Services Host**. The ideal candidate must enjoy working in a fast-paced, energetic environment and be willing to work extra, non-traditional hours when needed. The ideal candidate must also have strong organizational skills, be able to multi-task, possess a positive work ethic, and strive to be great in everything they do. Candidates for this position must be "people oriented". They must display a friendly attitude, possess good communication skills and be capable of handling all types of situations in a mature, responsible and friendly manner. Personal appearance is important in this position and must meet the standards of the organization at all times. Candidates must also be willing to work in adverse weather conditions.

KEY RESPONSIBILITIES

As a **VIP Guest Services Host** you will be directly responsible for:

- Interacting with key sponsors, VIPs, guests and various fans
- Providing informational, exciting and accurate stadium facts
- Exhibiting "unsurpassed customer service" at all times
- Assisting guests with questions they may have while at ballpark
- Greet guests with a friendly helpful smile
- Direct all early entry guests to the appropriate Dragons Representatives
- Hand all guests a copy of PlayBall game program
- Escort various individuals/groups to the box office/suite entrance or suite as necessary
- Provide information about special events/entertainment acts that will be happening each game
- Be a liaison between guests and food service company
- Provide directions to suite locations, club level seating, concessions, restrooms, etc.
- Check on suite guests periodically to ensure they have everything they need and are enjoying experience
- Ensure restrooms are stocked with supplies, mints and maintain cleanliness
- At end of game, ensure suite TV's are turned off and doors are closed/locked

START/END DATES & HOURS

March to September 2019

Hours of work are based on home game times and shifts start two hours prior to game start time and end approx. 30 minutes after game ends.

A training session during pre-season to prepare for position that focuses on: Commitment to Unsurpassed Customer Service, Five Points of Light, basic tour notes, Box Office FAQ's, media interactions, stadium layout, team store, promotions and more.

APPLYING

Thank you for your interest in the Dragons. To apply, email a copy of your cover letter and resume to: brandy.guinaugh@daytondragons.com or send this information to:

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