Indianapolis Indians: Job Description

Job Title: Game Day Usher
Reports To: Stadium Operations Manager
Department: Operations
Status: Seasonal
FLSA: Non-Exempt
Effective: April 2015

Job Summary:
It is our goal to make our guests’ at Victory Field as pleasant as enjoyable as possible. To achieve this, our employees need to be professional, courteous, pleasant, reliable, dependable, and well groomed. Our employees should be willing to go above and beyond to help make our guests feel welcome and always have a smile on their face.

Essential Functions:
You will be assigned a section for which they will be responsible. Once assigned, you are to clean and maintain that section, including wiping seats and picking up any trash. Once the gates open, you are to show fans to their seats and wipe the seat again. Should be able to answer simple fan questions in a friendly and polite manner or direct them to the Guest Relations Desk, and have good knowledge of Victory Field. During the game, you should remain at your assigned section and maintain control of your section, which includes occasionally walking the aisle, moving to the bottom of the section between innings, check on foul balls as they are hit into the stands, picking up any trash and monitoring the concourse in your area.

Other Duties/Responsibilities:
Duties may also include filling in at other positions as needed. Your supervisor may also assign additional duties.

Minimum Qualifications:
No experience required

Skills & Abilities:
Excellent customer service skills
Ability to stand up for 4+ hours at a time
Be able to walk up and down stairs
Excellent people and relationship skills
Ability to work outdoors and in all weather conditions
Ability to work weekends and holidays

Compensation:
$7.25 hourly; estimated 4-6 hours per shift

How to apply: Visit www.IndyIndians.com for application. Bring application to Victory Field, Fax in your application, or email your application to ajackson@indyindians.com

Company Description:
The Indianapolis Indians are the professional Triple-A baseball club affiliate of the Pittsburgh Pirates, and has been in continuous operation since 1902. The Indians play their home games at Victory Field in downtown Indianapolis, a 14,200-seat ballpark that has received numerous national accolades as one of the best minor league stadiums in the United States. In 2014 the Indians’ front office was named one of the "Best Places to Work in Indiana" by the Indiana Chamber of Commerce. The 2012 and 2013 International League West Division champions led all of Minor League Baseball in attendance in 2013. The Tribe was also presented with Baseball America’s Triple-A Bob Freitas Award for the best overall operations at the Triple-A level that year. The mission of the organization is to provide Indians baseball at Victory Field as affordable and memorable family fun. The Indianapolis Indians are an equal opportunity employer.