

TORONTO BLUE JAYS™ SPRING TRAINING RAIN OUT FORM

A Spring Training baseball game becomes an "OFFICIAL" game: After 4 1/2 innings have been played if the visiting team is behind. After 5 innings when the Blue Jays are behind or there is a tie score the game is considered "OFFICIAL".

NO REFUNDS will be issued for "OFFICIAL" games that are shortened due to rain.

If a game is called before it becomes official due to rain, you may hold on to your ticket to exchange at the Box Office for a future Spring Training game (valid 365 days from date of rain out). All exchanges must be made for a ticket of equal value and must be made at least 24 hours prior to the new date of game desired to attend (contingent on availability). Refunds can also be obtained by following the instructions below.*

****Refunds are NOT available at the Box Office****

In order to request a refund, you must be the original purchaser of the tickets and must submit the original game tickets to:

**Dunedin Blue Jays Tickets
373 Douglas Ave #A, Dunedin, FL 34698
Attn: BOX OFFICE MANAGER**

Please fill out the bottom of this form completely and attach the original game tickets to be eligible for a refund.

A refund may only be requested if the tickets were purchased directly through the BayCare Box Office in Dunedin, Florida or over the phone with the Ticket Operations Department in Dunedin, Florida. Only the ticket holder who originally purchased the tickets is eligible for a refund. Eligible refunds will be issued for the face value of the tickets. Original purchases via credit card will be refunded to the same credit card. Original purchases via check or cash will be refunded by check and take approximately 8-10 weeks to process. Service and delivery charges are non-refundable.

Refunds will not be offered on tickets that were not purchased directly through the BayCare Box Office in Dunedin, Florida (includes but not limited to: ticket brokers, 3rd party websites, and street purchases outside the stadium). All refund requests must be submitted within 90 days of the date of the cancelled game.

If you purchased your tickets from Ticketmaster, tickets may be exchanged for another game based on availability by calling Ticketmaster Customer Service at 1-800-653-8000. Ticketmaster customers, who do not wish to exchange their tickets, will automatically receive a credit to the original card used to purchase the tickets at the conclusion of the Spring Training season.

Season Tickets Members do not need to request a refund. All Season Ticket Members will automatically receive a credit towards their 2020 spring training season ticket purchase.

Ticketmaster Purchases: Tickets purchased through Ticketmaster will automatically be issued a refund for non-official games shortened due to rain to the payment card used to make the original purchase.

****Refunds will be given ONLY to the original purchaser via the original method of payment. ****

For more information, please contact the Blue Jays at **727-733-9302**.

RAINOUT REFUND REQUEST FORM

All Request will be processed post Spring Training Season and will take 8-10 weeks to process.

Name: _____

Location of Purchase: _____

Mailing address: _____

City: _____ St: _____ Zip: _____

Day Phone: _____ Evening Phone: _____

STAPLE ORIGINAL TICKETS HERE