



SPOKANE INDIANS BASEBALL CLUB JOB DESCRIPTION

Title: Stocker

General Duties:

1. Have fun! 😊
2. Learn and embrace the Spokane Indians approach to customer service.
3. Work in a tobacco-free environment.
4. Represent the Spokane Indians in a professional manner.
5. Other duties and responsibilities as assigned.

Before Gates Open:

1. Check with Cage Lead to receive stand or hospitality assignment(s) for the game.
2. Check with appropriate stand leads and assist with any remaining setup.

After Gates Open:

1. Take appropriate stock to assigned concessions stand or hospitality areas. Deliver all items with a corresponding transfer sheet.
2. Consistently check-in with the appropriate stand leads to see if there is anything they need. Respond to requests in a timely manner.
3. Maintain a clean work space to ensure a positive fan and employee experience and an efficient end of night closedown.
4. Along with Food Preps, clean, tidy and restock condiment carts as needed.

After 7th Inning:

1. Assist in the cleaning and shutdown of assigned stands.
2. Check with Cage Lead for anything else that needs to be done.

Indians Customer Service Goal

The Spokane Indians organization provides affordable family entertainment for everyone by creating a safe, fun and friendly atmosphere while exceeding guest expectations.