



STOCKTON PORTS BASEBALL CLUB

Seasonal Employment Application
Banner Island Ballpark, 404 W. Fremont St.
Stockton, CA 95203 (209) 644-1900
<http://www.stocktonports.com>

2019 Game Day Responsibilities

Ushers- Our ushers and seating area attendants will be responsible for helping direct guests around the ballpark, making sure people are sitting in the correct areas, helping with stadium atmosphere, and crowd behavior. Ushers will be responsible for their specified seating areas and must be outgoing and friendly. Ushers should also be knowledgeable about all promotions going on during each game, and locations of key spots in the ballpark. They must wipe down seats before games and assist in promotions; ushers are not paid to watch the game.

Ticket Takers- Ticket Takers welcome the fans to Banner Island Ballpark as they enter the stadium. They will be responsible for scanning/tearing tickets and must be outgoing and courteous to all fans. Other responsibilities include passing out giveaways, promotional items, and the game day magazines. The staff members in this position will also help enforce the Ports policy of no outside food or beverages. Ticket takers must be familiar with the setup of the ballpark to help direct guests to the correct area.

Ticket Office- Ticket office members must be proficient with computers and quick thinkers. Staff members will need to have a thorough understanding of the stadium seating, ticket pricing, will-call, and will be trained in Ports ticket software. Members will be responsible for handling money and therefore must be trustworthy. Members should also have a clear knowledge of the promotions for each game.

Kid's Zone- Members of the Kid's Zone must have patience and most of all be kid-friendly. This position requires watching over the bounce house, speed pitch, and team slide. The staff needs to be able to manage multiple tasks at once and encourage children to be careful while playing in the Kid's Zone.

Merchandise Store- Members in the team store should have retail experience and be comfortable handling money and card transactions; therefore staff members should be trustworthy. Other duties include taking inventory, helping fans, and cleaning the store. At points throughout the game, merchandise store members may be responsible for hawking store items. Customer service is important, as it is in all positions with the Ports. Fan interaction is necessary for both working in the store and making sales in the stands.

Parking- Parking attendants are the first person a Ports customer encounters every game. Therefore, attendants must be approachable, enthusiastic, friendly, and willing to offer any necessary help. Parking attendants should have a basic understanding about the setup of the ballpark and also be aware of any promotions going on so that they can share that information with the customers. Duties include handling cash (therefore parking attendants must be trustworthy), selling parking passes, directing traffic, and flagging down cars.

Promo Team Talent- Promo team members must be extremely outgoing, energetic, and willing to participate in skits that include dancing and outrageous behavior. Promo team members will be responsible for keeping the crowd involved during the game and between innings. Members of the promo team will be responsible for signing up all in between-inning contestants. The Promo Team must be willing to make sure every child/person involved in a game always remains safe, and above all, has a positive and FUN experience at Banner Island Ballpark.

Camera/Video Board Ops- The Ports will be utilizing new cameras and new technology in 2019. Camera operators will be responsible for learning the ins and outs of a baseball television and in-stadium broadcast. Position will include a rotation of Production Director, Camera Operator, Replay Operator, and Video Board Operator. Experience working with cameras/video equipment is preferred.

Please provide all applicable information and print clearly. We can't hire you if we can't read it! The Stockton Ports Baseball Club is an equal opportunity employer and will comply with all applicable laws prohibiting any form of hiring discrimination. Please attach any resumes or credentials to this form.

Name: _____
First Middle Last

Address: _____

City: _____ State: _____ Zip: _____

Home Phone: _____ Cell Phone: _____

Email Address: _____

Can you provide proof of your legal right to work in the United States? Yes No

Under 18 only: Do you have or can you obtain a valid Work Permit? Yes No

Have you worked for us before? Yes No If Yes, how many seasons? ____

Specific position last held with the Ports: _____

Rank the top three (3) positions you are interested in:

Customer Service

- ___ Ushering
- ___ Ticket Taker
- ___ Kid's Zone
- ___ Merchandise Store
- ___ Parking

Specialty Positions**

- ___ Ticket Office
- ___ Promo Team Talent
- ___ Camera/Video Ops

** Availability is **very limited** and experience is preferred for specialty positions. All Talent **must** audition or tryout.

Date available to start: _____ Can you work all games? Yes No

If No, which days can you work? Sun Mon Tue Wed Thu Fri Sat

Please list your **last two employers**, beginning with the most recent:

<u>Company</u>	<u>Location</u>	<u>Phone</u>	<u>Supervisor</u>
1. _____	_____	_____	_____
2. _____	_____	_____	_____

Are you employed now? Yes No If Yes, may we contact them? Yes No

Are you a student now? Yes No Will you be a student soon? Yes No

Can you speak enough Spanish to help our Spanish-speaking guests? Yes No

High School Students: Clubs/activities? _____

Have you ever served in the military? Yes No Branch: _____

Relevant skills: _____ Rank: _____

Any military commitments that could influence your schedule?* Yes No

* Please note that this includes service in the National Guard. This will not exclude you from employment consideration.

If Yes, please explain: _____

1. How would you define "Customer Service"?
2. Give an example of a time you have provided customer service.
3. How would you describe your personality?
4. Give us a sales pitch on yourself. Why should we pick you to work for us this summer?
5. Let us know a little about you! Briefly explain why you'd like to work here:
6. What's been your favorite Ports promotion/theme night in the past?

Do you understand the following? They are essential to employment here:

- 1) These are **part-time** positions with no guaranteed number of hours.
- 2) Your hours may be **reduced** on slow nights with low attendance.
- 3) Most work will be in the **evenings** after 5-6pm to as late as 10-11pm.

Circle one: Yes, that's fine. No, that's not acceptable.

By signing below, I certify that the facts submitted in this application are true and complete to the best of my knowledge and understand that falsified statements on this application shall be grounds for dismissal from employment. I also understand that my employment is temporary and seasonal and that I am not guaranteed any specific amount of hours. I understand that the Stockton Ports Baseball Club may terminate my employment at any time, with or without cause, and I agree to abide by the rules, regulations, policies and procedures of the Stockton Ports upon my employment. I authorize the investigation of all statements contained in this application for any available relevant information. I release sources of this information and the Stockton Ports from liability for any damages from the utilization of this information.

Applicant's Signature: _____ Date: _____

Printed Name: _____