General Qualifications for Gameday Positions:

- Excellent verbal and communication skills
- Customer service oriented
- Strong interpersonal communication skills
- Able to lift and carry 25lbs
- Ability to handle varying weather conditions including extreme heat, rain or inclement weather
- Must be able to work assigned schedule (70 home games) including extended hours, weekends, nights and holidays
- The ability to stand for extended periods of time

*Must complete a successful background check*
Ticket Takers

Responsibilities:
- Greeting each fan as they enter the stadium
- Scanning tickets, ensuring each fan has the correct ticket for that night’s game
- Assisting security in enforcing the stadium policies regarding what is not allowed in the gates
- Maintaining a general knowledge of the ballpark and its amenities, and be able to direct fans accordingly

Qualifications:
- Friendly, outgoing personality
- Reliable and punctual
- Ability to remain calm in fast paced environment
  (Standing continuously for multiple hours)
Ushers

Responsibilities:
- Inspecting your seating section prior to gates opening for any safety hazards, areas needing cleaned, etc
- Greeting fans and escorting or directing them to their proper seat location
- Observing your section for any signs of disturbance (unruly fan behavior or abusive language, smoking, etc) and proactively resolving issues as they arise
- Ensuring all walkways are not blocked by fans and they remain clean, as well as walking aisles every half inning after the 3rd inning
- Quickly checking seating areas for any injuries should a foul ball enter your section
- Building ongoing relationships with our fans
- Maintaining a general knowledge of the ballpark and its amenities, and be able to direct fans accordingly

Qualifications:
- Friendly, outgoing personality
- Personable
- Ability to solve problems quickly and professionally
- Reliable and punctual
- Ability to remain calm in fast paced environment
(Standing continuously for multiple hours, as well as walking up and down the stairs)
Fan Assistance

Responsibilities:
- Greeting fans as they approach with any questions or concerns
- Maintaining a thorough knowledge of the ballpark and the different departments of the baseball team to efficiently answer any questions from fans
- Calmly listen to any issues or complaints from fans, and respectfully resolve these issues if possible
- Pass along any information regarding fan or cleaning issues, etc, to the appropriate person

Qualifications:
- Excellent people and communication skills
- Friendly, outgoing personality
- Ability to solve problems quickly and professionally
- Reliable and punctual
- Ability to remain calm in fast paced environment
(Sitting in the fan assistance office)
BILOXI BASEBALL CLUB, LLC
EVENT STAFF POSITION SUMMARIES

Security

Responsibilities:
- Greeting fans as they approach the stadium
- Upholding stadium policies including what is not allowed into the ballpark
- Assisting ticket takers in ensuring fans have the correct tickets for that night’s game
- Keeping a steady movement of people into the ballpark
- Observing the stands and concourse for any signs of disturbance (unruly fan behavior or abusive language, etc) and proactively resolving issues as they arise
- Enforcing stadium policies such as no smoking, etc
- Building ongoing relationships with our fans
- Maintaining a general knowledge of the ballpark and its amenities, and be able to direct fans accordingly

Qualifications:
- Friendly, outgoing personality
- Personable
- Ability to solve problems and enforce policies in a professional, proactive manner
- Reliable and punctual
- Ability to remain calm in fast paced environment (Standing continuously for multiple hours, walking the concourse)
Night Receptionist (5pm until the end of the game)

Responsibilities:
- Answering phone calls and taking messages

Qualifications:
- Friendly, outgoing personality
- Excellent communication skills
(Sitting in front office)
Box Office Workers

Responsibilities:
- Selling tickets to fans as they walk up to the stadium
- Distributing will call tickets to the appropriate fans
- Maintaining a general knowledge about the stadium and team to answer questions

Qualifications:
- Friendly, outgoing personality
- Basic math skills
- Responsible (involved in monetary transactions)
- Reliable and punctual
- Ability to remain calm in fast paced environment
  (Sitting in box office)
Retail Store

**Responsibilities:**
- Assist shoppers in finding their desired merchandise
- Keeping merchandise properly stocked
- Working the cash register and ringing up transactions

**Qualifications:**
- Friendly, outgoing personality
- Reliable and punctual
- Basic math skills
- Responsible (involved in monetary transactions)
- Ability to remain calm in fast paced environment
  (Standing continuously multiple hours, walking the store, lifting some boxes)
Game Cleaning Crew

Responsibilities:
- Ensure the stadium is clean prior to fans entering the stadium
- Monitor bathrooms – keeping paper products stocked, floors swept, and pulling full trash
- Monitor concourses and stands – sweeping and mopping up spills and trash, pulling full trash

Qualifications:
- Friendly, outgoing personality
- Reliable and punctual
- Ability to multi task and monitor multiple things simultaneously
  (Standing, walking around, and cleaning continuously)
Day Cleaning Crews (7am start)

Responsibilities:
- Cleaning the front office and adjacent bathrooms (vacuum, mop, pull trash, stock product, etc)
- Cleaning the press box and adjacent bathroom (vacuum, mop, pull trash, stock product, etc)
- Pick up and sweep lower walkway
- Clean bathrooms and elevators
- Clean concourse

Qualifications:
- Friendly, outgoing personality
- Reliable and punctual
- Ability to multi task and monitor multiple things simultaneously
- May need to be able to operate walk behind floor scrubber
(Standing, walking around, and cleaning continuously)
Bat Boys

Responsibilities:
- Assist clubhouse managers in taking water coolers and other team items to the dugouts and field
- Retrieve bats and foul balls during the game
- Help the clubhouse managers clean up the dugouts after the game

Qualifications:
- Friendly, outgoing personality
- Reliable and punctual
- Hard worker
BILOXI BASEBALL CLUB, LLC
EVENT STAFF POSITION SUMMARIES

MASCOT

Responsibilities:
- Performing at all Biloxi Shuckers home games
- Performing at private parties, parades, festivals, grand openings, sponsor functions etc. on specified days during the week and on weekends throughout the year.
- Performing at off-site community appearances
- Create skits, dance routines, and other forms of mascot-related entertainment and crowd interaction for the pre-game. Etc.

Qualifications:
- Understanding and appreciation for diverse cultures and an ability to relate well with individuals of diverse backgrounds.
- Ability to work long hours, weekends and occasional holidays in all types of weather conditions (adjust as necessary)
- Punctuality is mandatory and availability to work nights, weekends and holidays
- Great with kids
- Must have own, reliable transportation
- Must be highly energetic and fit
- Must be highly organized and able to work independently with constant access to email

Please Note - In Person Tryout Required.
Responsibilities:
- Assist with on-field promotions and entertainment during games
- Familiarize self with the amenities of MGM Park, Fans Code of Conduct, stadium policies and seating layout
- Be knowledgeable when answering questions regarding events, tickets, promotions, schedules and other MGM Park policies
- If staffing the Guest Services booth, provide excellent customer service and answer questions to the best of your ability and alert a supervisor to an issue if needed
- Bring enthusiasm whenever on the field for on-field promotions
- Assist with all aspects of game day promotions (i.e., pre-game giveaways, on-field contests, post-game giveaways)
- Select and/or escort in-game promotions contestants to the proper location to participate in their promotion and advise them of the rules and regulations for their event
- Have contestants sign waivers explaining the risks of participating in an in-game promotion
- Abide by the rules and regulations put forward in regards to all on-field promotions as well as with the guidelines for pre-game and post-game promotions distributions
- Be stationed inside the stadium gates at the end of games, thanking fans in a courteous and friendly manner as they leave the ballpark
- Other duties as deemed necessary or as directed

**Qualifications:**
- Extremely outgoing personality and creative background
- Experience with spirit squads or theater
- Reliable and punctual
- Hard worker
SCOREBOARD OPERATOR

Responsibilities:
- Responsible for operating OES machine to display accurate current counts of balls, strikes, outs, inning, runs, errors and player at bat
- Pay close attention to the home plate umpire throughout the entire game to ensure that an accurate accounting of the game is displayed at all times
- Monitor the on deck circle and alert rest of staff to any potential pinch hitters immediately
- Answer the PA Booth telephone when the game day director is not available
- Assist with the spotting of foul balls as needed
- Other duties as deemed necessary or as directed

Qualifications:
- Background with scoring baseball and electronic scoring equipment
- Knowledge of the game of baseball
- Reliable and punctual
- Hard worker
PITCH CLOCK OPERATOR

Responsibilities:
- Operate the new pitch clock mandated by minor league baseball
- Start and stop the clock between pitches and innings
- Must pay attention to the game at all times
- Work with official scorer, umpires and Shuckers staff in interpreting results and violations of the pitch clock

Qualifications:
- Background with scoring baseball and unique knowledge of the game of baseball
- Ability to sit in one place for 3+ hours with limited interruption
- Reliable and punctual
- Hard worker
OFFICIAL SCORER - STRINGER

Responsibilities:
- Score and make rulings on plays during Shuckers games at MGM Park
- Be willing to interpret your decisions to field managers, staff and umpires
- Enter plays and pitch-by-pitch data into the MiLB.com gameday stringing software (training is necessary)
- Communicate with Shuckers and visiting team media staff on scoring decisions and rule interpretations.
- Be able to arrive in plenty of time to input starting lineups and other necessary game information

Qualifications:
- Extremely knowledgeable about the game of baseball
- Background with scoring baseball and unique knowledge of the game of baseball
- Experience as an official scorer
- Be able to sit in one place for an extended period of time with limited interruption
- Be able to work doubleheaders and have an extremely flexible schedule
- Reliable and punctual
- Hard worker
VIDEO BOARD OPERATIONS

Responsibilities:
- Assist with the audio-video technical in-game production with a variety of roles including camera operators, stats operators, audio engineers, production assistants and other roles.
- Be willing to multi-task between roles on any given night
- Run stadium cameras that will be located on field and in press box
- Operate switcher, instant replay and tricaster software for in-stadium production and MiLB.TV broadcasts
- Design creative and visually appealing graphics for in-stadium electronic mediums
- Ability to edit videos and create content for the videoboard on a nightly basis.
- Arrive early to input necessary video, graphics, stats, etc that is necessary for each game

Qualifications:
- A working knowledge of the game of baseball
- Experience with running a high quality camera
- Experience with video editing software
- Experience with graphic design software
- Reliable and punctual
- Hard worker
BILOXI BASEBALL CLUB, LLC
EVENT STAFF POSITION SUMMARIES

SOUND ENGINEER

Responsibilities:
- Maintain a constant stream of upbeat, family-friendly music playing through Isotopes Park
- Enter any new music into Click Effects computer which fits with Isotopes policy of playing upbeat, family-friendly music
- Music Operator is responsible for reviewing list of current batter walk-up song choices as posted next to the audio board, and organizing files to ensure that cues match current line-ups
- Conduct microphone check with game day staff on field as part of normal pre-game activities
- Control audio levels throughout games including music, sound effects, PA announcer, field microphones and audio from video board
- Responsible for cueing prerecorded music for post-game fireworks shows
- Other duties as deemed necessary or as directed

Qualifications:
- Immense experience with audio editing software and playing music for a large event
- Sound engineering experience with another sports team
- A willingness to put in extra hours editing player walk-up songs and fun aspects to the game broadcast
- Reliable and punctual
- Hard worker
BILoxi BASEball CLUB, llc
EVENT STAFF POSITION SUMMARIES

GROUNDs CREW

Responsibilities:
- Assist in maintaining an excellent playing surface for the players
- May work with Grounds Crew Management to assist coaching staff with any specific needs during games
- Assist in the overall appearance and maintenance of the field.
- Assist with breakdown of batting practice, and pre-game preparation
- Assist with third and sixth inning grooming of infield
- Assist with post game clean up

Qualifications:
- Transportation to and from park
- Ability to lift and carry 50lbs.
- Work in inclement weather
- Available to work Shuckers home games and special events
- Conduct yourself in a professional manner and adhere to all Biloxi Shuckers employee policies
- Respect the privacy of all VIP’s, players and staff of the Biloxi Shuckers