



SPOKANE INDIANS BASEBALL CLUB JOB DESCRIPTION

Title: Food Prep

General Duties:

1. Have fun! ☺
2. Learn and embrace the Spokane Indians approach to customer service.
3. Work in a tobacco-free environment.
4. Represent the Spokane Indians in a professional manner.
5. Other duties and responsibilities as assigned.

Pre-Game:

1. Prepare stand for service including stocking product and other tasks as needed.
2. Assemble food in quantities as directed to prepare for gates opening.

During Game:

1. Prepare and assemble food as ordered and in the quantities directed.
2. Accurately fulfill orders and deliver to guests in a presentable manner.
3. Request additional inventory as needed from your assigned lead.
4. Maintain a clean work space to ensure a positive fan and employee experience and an efficient end of night closedown.

Post-Game:

1. Clean appropriate areas of your stand. This includes wiping up spills, taking out trash and cardboard, sweeping, and mopping as needed.
2. Check with your lead for anything else that needs to be done before leaving.

Indians Customer Service Goal

The Spokane Indians organization provides affordable family entertainment for everyone by creating a safe, fun and friendly atmosphere while exceeding guest expectations.