



SPOKANE INDIANS BASEBALL CLUB JOB DESCRIPTION

Title: Community Appearance Mascot Performer (OTTO the Mascot, Doris the Spokanasaurus, Recycleman, Ribby the Redband)

Duties:

1. Have fun! ☺
2. Learn and embrace the Spokane Indians approach to customer service.
3. Perform scripted and choreographed routines.
4. Interact with thousands of enthusiastic fans including toddlers and small children.
5. Represent the Spokane Indians at a wide range of promotional events and appearances throughout the community.
6. Communicate scheduling and availability with the Director of Promotions & Events primarily via email and cell phone.
7. Frequently check the Mascot Google Calendar including contact names and information, location addresses, etc.
8. Arrive at all appearances a minimum of 15 min prior to scheduled time to dress and prepare for the event.
9. Responsible for mascot suit operations including creativity, care, cleaning, maintenance, etc.
10. Work in a tobacco-free environment
11. Represent the Spokane Indians in a professional manner.
12. Other duties and responsibilities as assigned.

Requirements:

1. Some experience is preferred, but not required.
2. Must be available to work 40+ Indians events and have reliable transportation to and from the stadium and community appearances.
3. Good physical condition (athletic).
4. Must be able to work in a costume and lift approximately 50lbs.
5. Fan friendly and outgoing individual.

Indians Customer Service Goal

The Spokane Indians organization provides affordable family entertainment for everyone by creating a safe, fun and friendly atmosphere while exceeding guest expectations.