



SPOKANE INDIANS BASEBALL CLUB JOB DESCRIPTION

Title: Kids Zone Leader

Duties:

1. Have fun! ☺
2. Learn and embrace the Spokane Indians approach to customer service.
3. Manage the Kids Zone in Right Field including Kids Club sign ups, batting cages, inflatables, lines, chalk area, etc. Ensure a safe area for kids to play during games.
4. Manage Molina Field including the wiffle ball field, Speed Pitch, and any lawn games. Ensure a secure area for kids to play and spend time during games.
5. Set-up and shutdown the Kids Zone before and after each game, in conjunction with the Spokane Indians Promotions Staff as needed.
6. Maintain a clean area during games by emptying trash cans when necessary, picking up trash, cleaning up minor spills, and notifying the Clean Team of major spills.
7. Help educate fans on stadium rules regarding outside food and beverage, smoking, and alcohol.
8. Carry a pen and paper at all times to log and relay any customer service needs.
9. Work in a tobacco-free environment.
10. Represent the Spokane Indians in a professional manner.
11. Other duties and responsibilities as assigned.

Indians Customer Service Goal

The Spokane Indians organization provides affordable family entertainment for everyone by creating a safe, fun and friendly atmosphere while exceeding guest expectations.