



Questions and Answers Regarding the Quakes 2020 season.

Q: How long can we expect the Rancho Cucamonga Quakes 2020 season to be postponed?

A: At this point, no one knows the answer to this question. The good news is the season is not canceled, but currently delayed. We hope to play a complete schedule of games, but at this point, we do not know exactly what the season will look like. The Quakes are in regular contact with Minor League Baseball, Major League Baseball and the Los Angeles Dodgers. We will work with these partners as well as national, state and local health officials in order to begin the season as soon as it is safe to do so. We are continuing with planning and preparations for baseball to be played at LoanMart Field this year.

Q: Will the Quakes Offices Remain Open?

A: Our office will be closed beginning on March 17th. Our staff members will be working remotely and will be reachable via email. Please check our Staff Directory, available at rcquakes.com, if you would need to contact a member of our staff.

Q: What do I do if I hold tickets for a game that is postponed or cancelled?

A: Major League Baseball has communicated the ultimate goal is to play as many games as possible, so if you hold tickets to a game that is not played, do not get rid of them! As per Quakes Ticket Policy, tickets for canceled or postponed games can be redeemed for like tickets, based on availability, for any future game. The Quakes will work with all ticket holders to ensure fans do not have wasted tickets and guarantee they receive full value on their tickets.

Q: Can I still be involved with the 2020 season by purchasing tickets or sponsorship packages?

A: Yes, you can! Individual tickets for scheduled games can be purchased online at www.rcquakes.com. If you or your company would like to be involved in the 2020 season through a Quakes sponsorship or with season or group tickets, please leave a message on our main office line (909) 481-5000 or send an email to info@rcquakes.com and we will have a representative contact you to discuss available options.

Q: Will the team store remain open?

A: The Quakes team store will be closed beginning March 17th but the Quakes online store will remain open 24 hours a day at quakes.milbstore.com. We will be fulfilling mail orders once per week so shipping may be slightly delayed as compared to normal. Please allow a minimum of 2 weeks for delivery.