



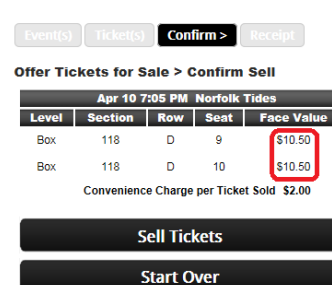
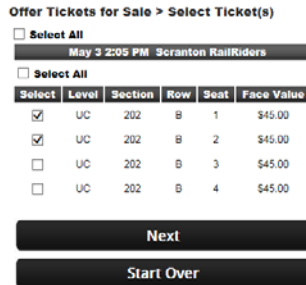
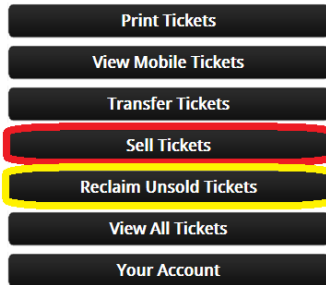
# SECURELY RESELLING YOUR TICKETS

The Charlotte Knights' simple and no-hassle resale feature allows you to designate your season tickets for resale directly through the team. Ensure you maximize your investment and recoup your credit for your tickets!

When your ticket is sold through the Knights, you will receive a credit in your account that can be used on additional tickets, loaded value used throughout BB&T Ballpark, or a credit towards your 2019 season membership.

## RESELL TICKETS

- Login to your online ticket account at ticketreturn.com.
- Click the **Charlotte Knights Baseball 2018** button and then the **Sell Tickets** option.
- Select the tickets that you wish to resell by checking the box to the right of each event and clicking **Next** at the bottom of the screen.
- Select the desired seats for that date that you wish to resell and click **Next**.
- On the next screen, confirm that the date and specific seats you wish to resell are accurate. Click **Sell Tickets**.
  - You will receive a confirmation email that your tickets have been designated for resale.
  - In your listing of tickets under your account management, the status for these tickets will be **"FOR SALE"**
- If you wish to reclaim the tickets before they are sold, click on **Reclaim Unsold Tickets** in the management menu.



Season Ticket Holders will receive the season ticket value in credit for the amount that they paid for the ticket. The convenience charge will be waived by the Knights. Once your tickets have been successfully resold, your original tickets will no longer be valid for entry.

To view your ticket status, select **View All Tickets** in the management menu and then **Manage Tickets**. The following screen will list all of your tickets with a status of printed, SOLD, or FOR SALE.

Columbus Clippers on 5/27/2015 at 7:05 PM							
Select	Level	Section	Row	Seat	Face Value	Status	Receipt
<input type="checkbox"/>	UC	202	A	1	\$50.00	SOLD	
<input type="checkbox"/>	UC	202	A	2	\$50.00	SOLD	

Columbus Clippers on 5/28/2015 at 7:05 PM							
Select	Level	Section	Row	Seat	Face Value	Status	Receipt
<input type="checkbox"/>	UC	202	A	1	\$41.50	FOR SALE	
<input type="checkbox"/>	UC	202	A	2	\$41.50	FOR SALE	

All tickets marked for resale will be included in tickets available through charlotteknights.com and the BB&T Ballpark Ticket Office. Designating your tickets for resale at an earlier date increases the probability that the ticket will be resold, but the Knights cannot guarantee your tickets will be resold.

To request your account balance or apply your credits, email [tickets@charlotteknights.com](mailto:tickets@charlotteknights.com) or contact your season membership representative.