



SPOKANE INDIANS BASEBALL CLUB JOB DESCRIPTION

Title: Concessions Runner

General Duties:

1. Have fun! 😊
2. Learn and embrace the Spokane Indians approach to customer service.
3. Work in a tobacco-free environment.
4. Represent the Spokane Indians in a professional manner.
5. Other duties and responsibilities as assigned.

During Game:

1. Accurately prepare, fulfill, and deliver all orders to customers in a timely manner.
2. Request additional inventory from your assigned lead as needed.
3. Maintain a clean work space to ensure a positive fan and employee experience and an efficient end of night closedown.

Top of 8th inning:

1. Clean Pepsi towers and all appropriate equipment.
2. Wash dishes and put away appropriately.
3. Put away any stock that is necessary.
4. Clean including wiping down counters, taking out trash, recycling cardboard, sweeping, and mopping.
5. Check stand to make sure all equipment is turned off.

Indians Customer Service Goal

The Spokane Indians organization provides affordable family entertainment for everyone by creating a safe, fun and friendly atmosphere while exceeding guest expectations.