



SPOKANE INDIANS BASEBALL CLUB JOB DESCRIPTION

Title: Program Hawker

Duties:

1. Have fun! 😊
2. Learn and embrace the Spokane Indians approach to customer service.
3. Promote guest safety and assist with any guest questions. This requires that Program Hawkers know the stadium inside and out – sections, concessions, first aid, restrooms, etc.
4. Stuff inserts into programs before each game.
5. Keep program stand neat and clean in appearance.
6. Hand out programs at the front gate.
7. Distribute programs throughout the stadium after gameday walk-up.
8. Work in a tobacco-free environment.
9. Represent the Spokane Indians in a professional manner.
10. Other duties and responsibilities as assigned.

Indians Customer Service Goal

The Spokane Indians organization provides affordable family entertainment for everyone by creating a safe, fun and friendly atmosphere while exceeding guest expectations.