

Creating an Account

To login to your MPV account for tickets, you will need your first and last name, e-mail address and create a password. Click on “Create Account”

EMAIL

Enter Email Address

PASSWORD

Enter Password

☐ Remember Me

[Reset Password](#)

CREATE ACCOUNT **LOG IN**

USER SIGN UP

FIRST NAME

Enter First Name

Enter First Name

LAST NAME

Enter Last Name

EMAIL

Enter Email Address

PASSWORD

Enter Password

CONFIRM PASSWORD

Enter Confirm Password

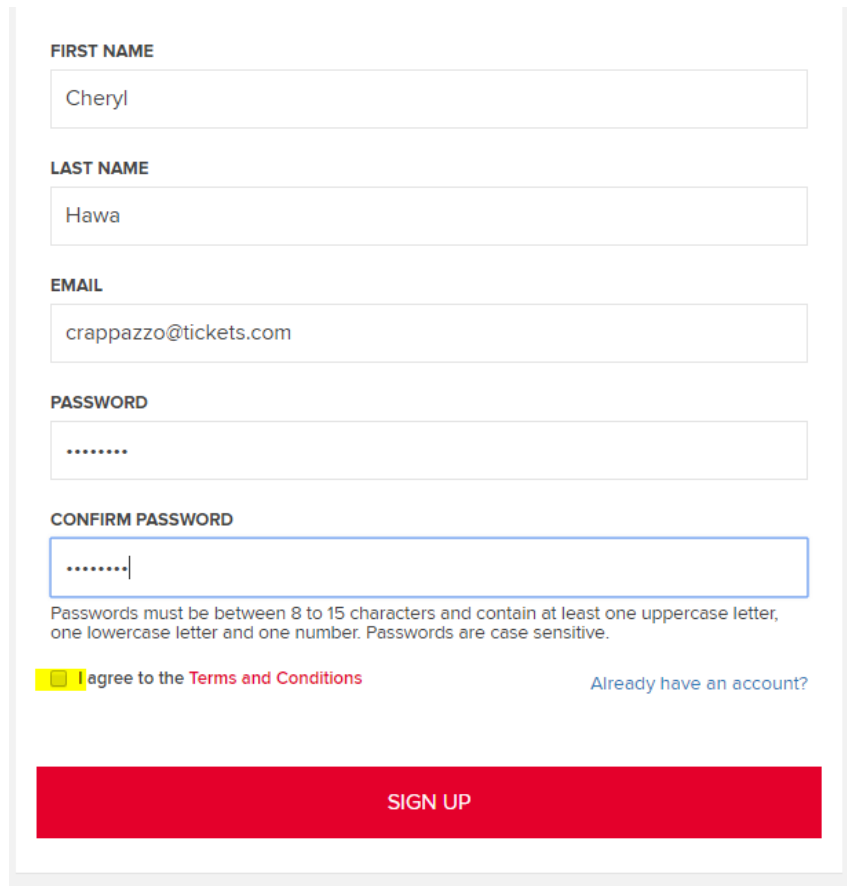
Passwords must be between 8 to 15 characters and contain at least one uppercase letter, one lowercase letter and one number. Passwords are case sensitive.

☐ I agree to the [Terms and Conditions](#) [Already have an account?](#)

SIGN UP

[Privacy Policy](#) [Terms of Use](#)

Fill in the required fields and check the terms and conditions, then Sign Up- my account will be created



A sign-up form with the following fields: FIRST NAME (Cheryl), LAST NAME (Hawa), EMAIL (crappazzo@tickets.com), PASSWORD (masked with dots), and CONFIRM PASSWORD (masked with dots). Below the CONFIRM PASSWORD field is a text requirement: "Passwords must be between 8 to 15 characters and contain at least one uppercase letter, one lowercase letter and one number. Passwords are case sensitive." There is a checkbox for "I agree to the Terms and Conditions" and a link "Already have an account?". A large red "SIGN UP" button is at the bottom.

FIRST NAME

Cheryl

LAST NAME

Hawa

EMAIL

crappazzo@tickets.com

PASSWORD

.....

CONFIRM PASSWORD

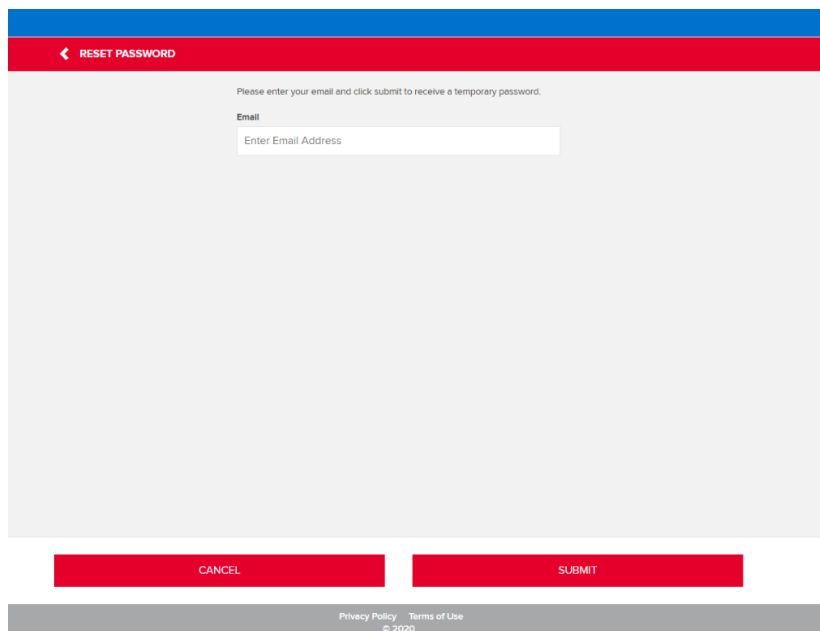
.....

Passwords must be between 8 to 15 characters and contain at least one uppercase letter, one lowercase letter and one number. Passwords are case sensitive.

☐ I agree to the [Terms and Conditions](#) [Already have an account?](#)

SIGN UP

- The Trash Pandas will be unable to look up this password so please make note.
- **IMPORTANT! Use the email address associated with your account. Inputting a different email** will create a new account in our system and you will not have access to your current seats.
- If you do forget your password. Click Already have an account and then Reset Password and you will be prompted to enter a new password.



A "RESET PASSWORD" form with a blue header bar and a red bar containing a back arrow and the text "RESET PASSWORD". Below the header is a text instruction: "Please enter your email and click submit to receive a temporary password." There is an "Email" label and a text input field with the placeholder "Enter Email Address". At the bottom are two red buttons: "CANCEL" and "SUBMIT". The footer contains links for "Privacy Policy" and "Terms of Use" and the copyright "© 2020".

← RESET PASSWORD

Please enter your email and click submit to receive a temporary password.

Email

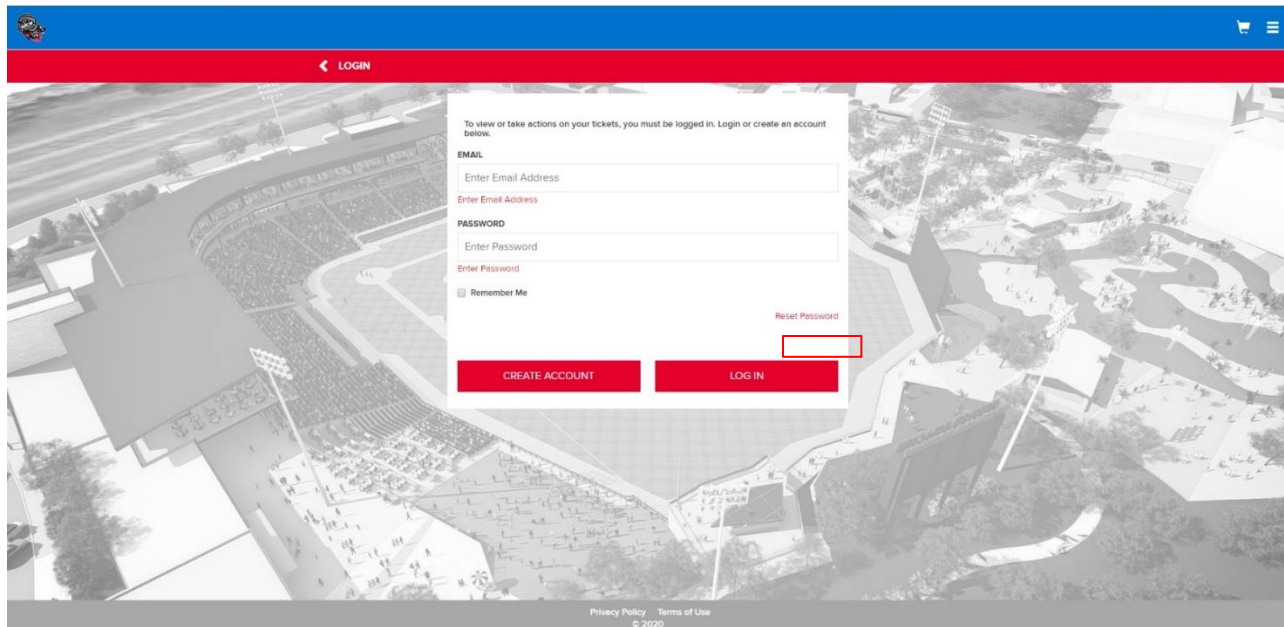
Enter Email Address

CANCEL **SUBMIT**

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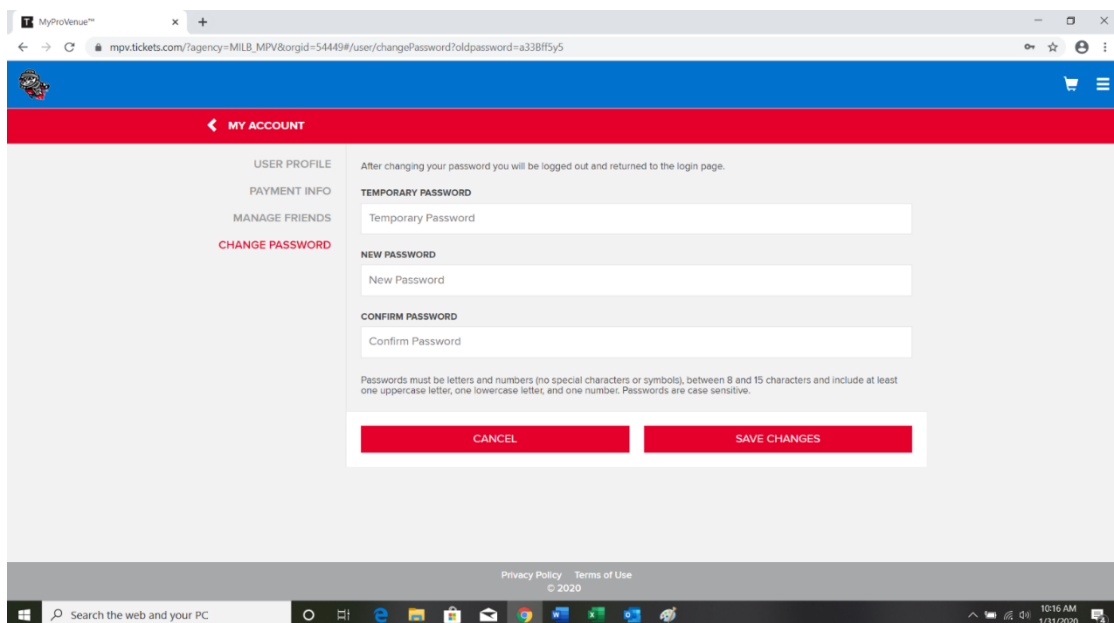
Forgot your Password?

To login to your MPV account for tickets, you will need to click reset password and enter in the e-mail that is associated with your account.



The screenshot shows the MPV Tickets login page. At the top, there is a blue header with a logo and a red navigation bar with a 'LOGIN' link. Below the navigation bar, there is a large background image of a stadium. In the center, there is a white login form with fields for 'EMAIL' and 'PASSWORD'. Below the password field, there is a 'Remember Me' checkbox and a 'Reset Password' link. At the bottom of the form, there are two red buttons: 'CREATE ACCOUNT' and 'LOG IN'. The 'Reset Password' link is highlighted with a red box.

- Enter in E-mail that is associated with your account and click submit and e-mail will be sent to you with login instructions
- Go into your email and open your temporary password from ordertracking@tickets.com. You will type in your temporary password and then create your own password.
- Once you confirm your new password you will click Save Changes.

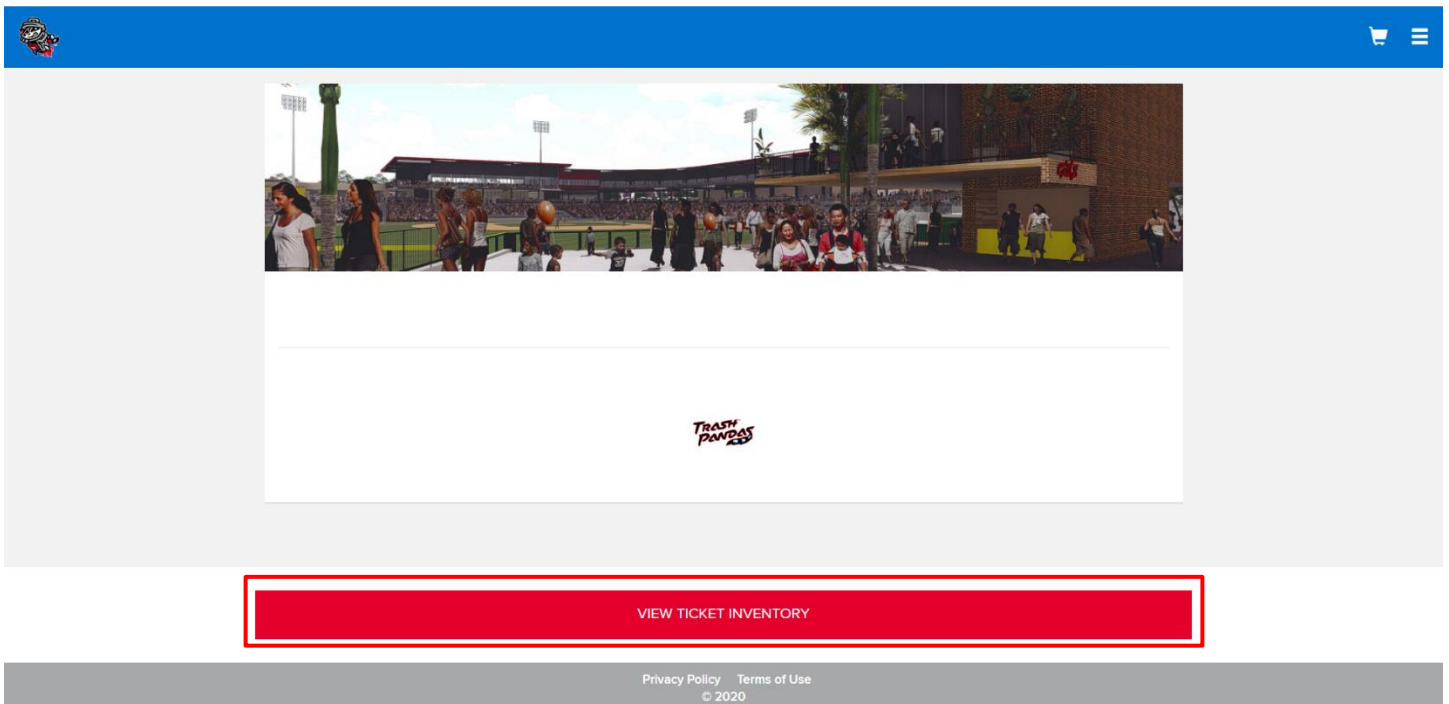


The screenshot shows the 'My Account' page on the MPV Tickets website. The page has a blue header with a logo and a red navigation bar with a 'MY ACCOUNT' link. Below the navigation bar, there is a sidebar with links: 'USER PROFILE', 'PAYMENT INFO', 'MANAGE FRIENDS', and 'CHANGE PASSWORD' (which is highlighted in red). The main content area is titled 'CHANGE PASSWORD' and contains a form with three sections: 'TEMPORARY PASSWORD', 'NEW PASSWORD', and 'CONFIRM PASSWORD'. Each section has a text input field. Below the input fields, there is a note: 'Passwords must be letters and numbers (no special characters or symbols), between 8 and 15 characters and include at least one uppercase letter, one lowercase letter, and one number. Passwords are case sensitive.' At the bottom of the form, there are two red buttons: 'CANCEL' and 'SAVE CHANGES'.

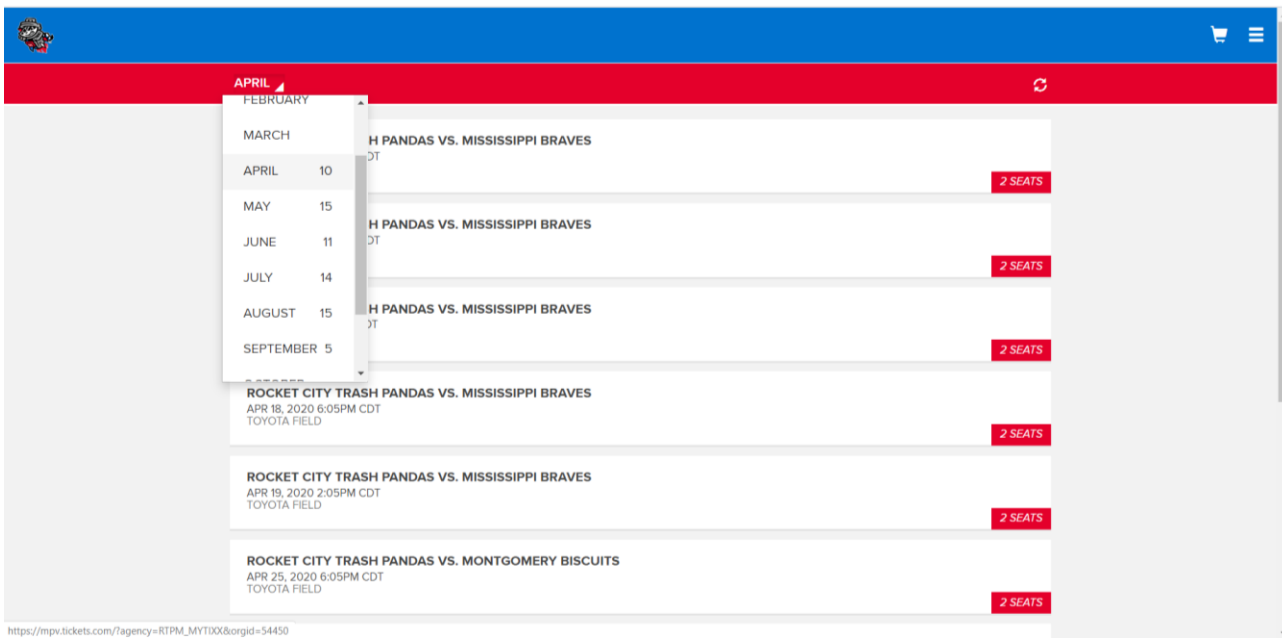
MY Ticket Inventory

My Ticket Inventory is the online database for managing the tickets in your account. From the My Ticket Inventory tab you can view, manage and act on your tickets in a variety of ways.

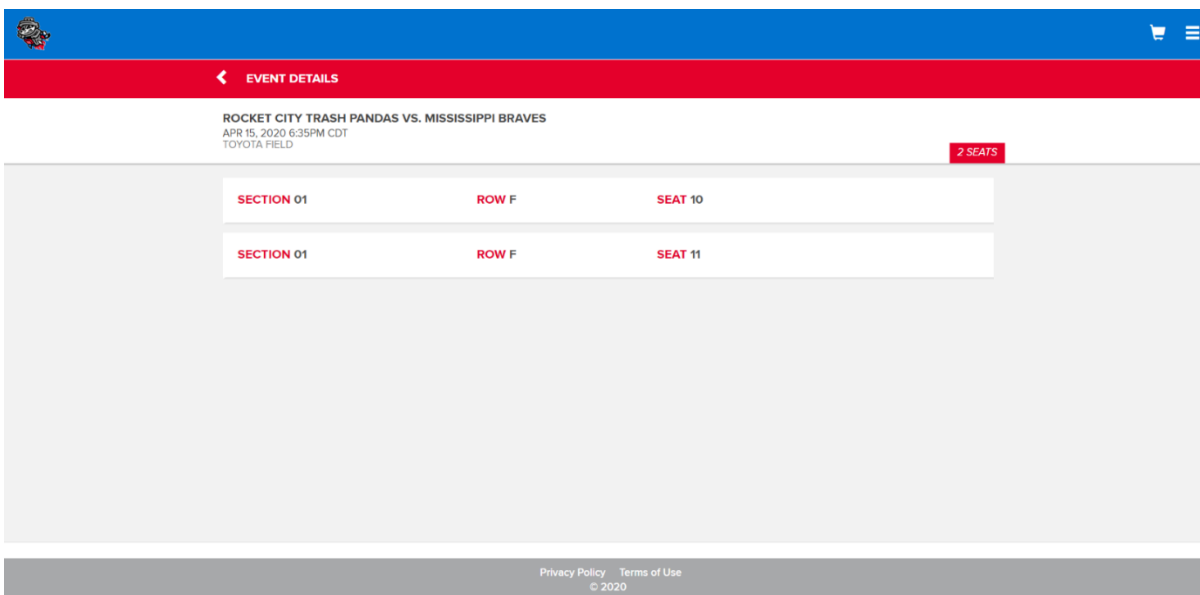
- To manage your inventory in My Pro Venue, click the “View Ticket Inventory” tab on the bottom of the page.



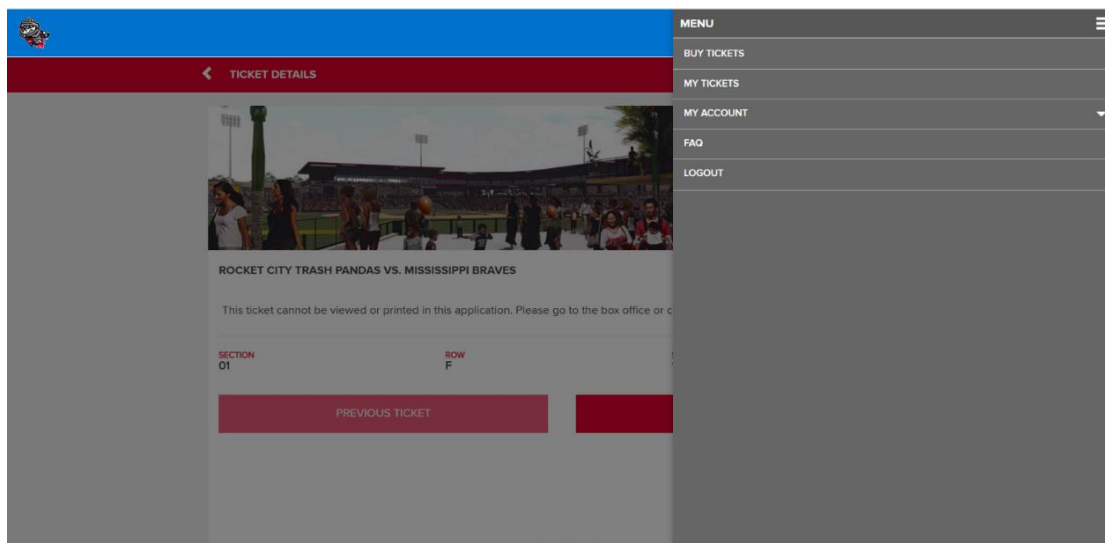
- You should then see all your events with the number of tickets that you have per event.
- You can navigate them with the drop-down tab with the different dates.



- When you select your event, you will be able to see the tickets for each date labeled by section, row and seat.



- The Hamburger menu can help direct you around MPV

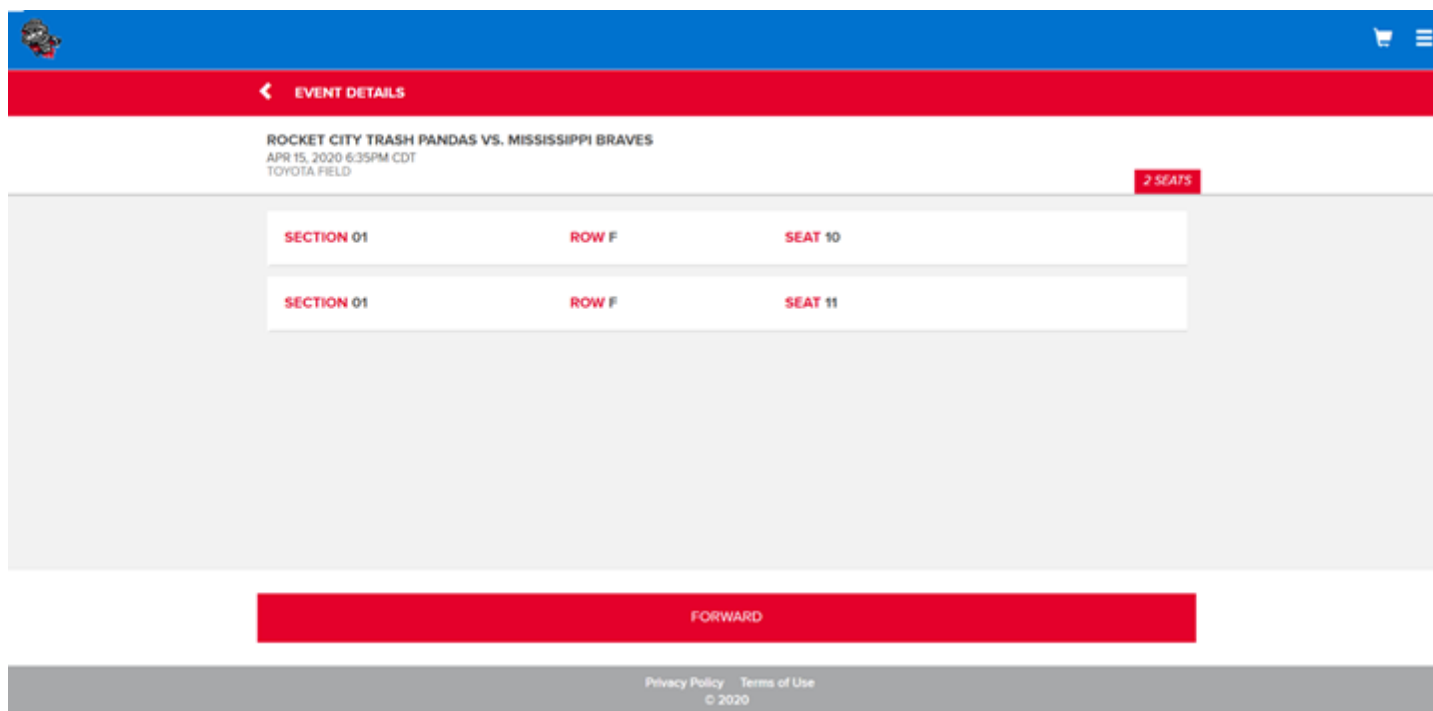


Forward to a Friend


With ticket forwarding, you can digitally send tickets to friends, family and colleagues. If the person you forwarded a ticket to can't attend a game, you are able to recall the ticket and keep it for yourself, or forward to another person.

- You will need to view your ticket inventory. Then select the game you would like to forward your tickets.

To forward tickets first select “Forward” at the bottom of your screen



- Select ALL or select which seat you would like to forward



[←](#) SELECT TICKETS TO FORWARD

ROCKET CITY TRASH PANDAS VS. MISSISSIPPI BRAVES
APR 15, 2020 6:35PM CDT
TOYOTA FIELD


☐ SELECT ALL

<input type="checkbox"/>	SECTION 01	ROW F	SEAT 10
<input type="checkbox"/>	SECTION 01	ROW F	SEAT 11

CHOOSE FRIEND

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Once you check the seats you're forwarding, it will give you the ability to **"Choose Friend"**



[←](#) SELECT TICKETS TO FORWARD

ROCKET CITY TRASH PANDAS VS. MISSISSIPPI BRAVES
APR 15, 2020 6:35PM CDT
TOYOTA FIELD

☐ SELECT ALL

<input type="checkbox"/>	SECTION 01	ROW F	SEAT 10
<input checked="" type="checkbox"/>	SECTION 01	ROW F	SEAT 11

CHOOSE FRIEND

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Select a friend whom you want to forward tickets to. If you already have a friend assigned to your account, they will appear in the "Your Friends" box. If you want to forward tickets to new friends, click ADD FRIEND and fill out the required information. The number of tickets for your friend will change to the number of forwarded tickets. Once your tickets have been transferred, your friends name will appear in your ticket inventory.

ROCKET CITY TRASH PANDAS VS. MISSISSIPPI BRAVES
APR 15, 2020 6:35PM CDT
TOYOTA FIELD

FIND FRIEND

NATE LEASER
nieaser@gmail.com

ADD FRIEND

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- Once you have selected your “Friend” to forward your tickets, click **Forward Tickets** at the bottom.

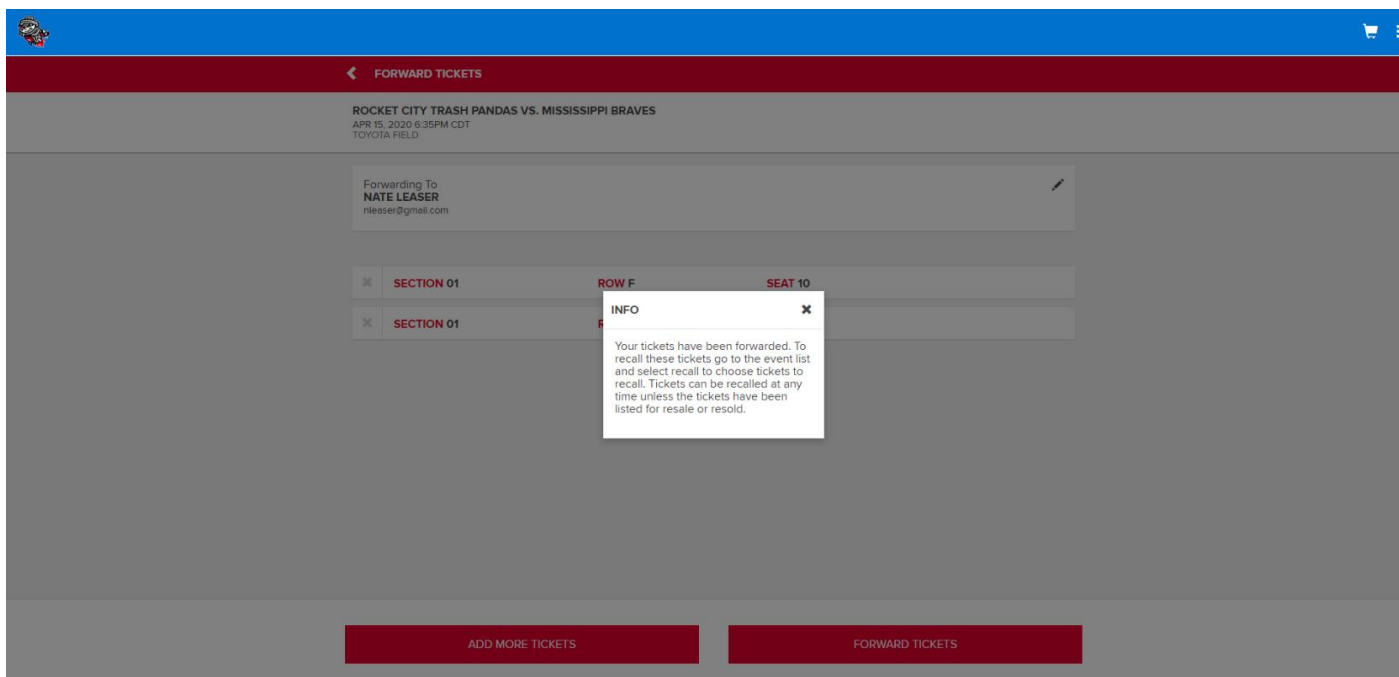
ROCKET CITY TRASH PANDAS VS. MISSISSIPPI BRAVES
APR 15, 2020 6:35PM CDT
TOYOTA FIELD

Forwarding To
NATE LEASER
nieaser@gmail.com

×	SECTION 01	ROW F	SEAT 10
×	SECTION 01	ROW F	SEAT 11

ADD MORE TICKETS FORWARD TICKETS

- Once the forward is complete, you will receive a confirmation pop-up. Click My Ticket inventory to return to your inventory, or click My History to review your transaction history, which will now show the forward that you just completed. You will also receive a confirmation email letting you know that your tickets were forwarded. The recipient of the tickets will receive an email with links and instructions for accessing tickets.




Receiving Forwarded Tickets

When someone forwards tickets to you from their My Tickets account, you will receive an email notifying you that tickets have been forwarded to you. Beneath this ticket information will be links enabling you to access the tickets, return the tickets or send a thank you message.



Recalling Tickets

Active tickets that have been forwarded may be recalled unless tickets have been scanned, are on offer or have been resold or donated.

- To recall tickets, first select the “My History” tab at the top of the page. The “Forwards” tab displays a list of forwards that you have created. Click the “Forward ID” hyperlink corresponding to the tickets you want to recall to display details for the forward.
- Select the tickets(s) to recall, and then click **Recall Tickets**
- On the Recall Tickets screen, add a message to your friend if desired, and click Recall Tickets to complete the action.



SELECT TICKETS TO RECALL



ROCKET CITY TRASH PANDAS VS. MISSISSIPPI BRAVES
APR 15, 2020 6:35PM CDT
TOYOTA FIELD

☒ SELECT ALL

☒ SECTION 01
FORWARDED TO NATE LEASER

ROW F


SEAT 10

☒ SECTION 01
FORWARDED TO NATE LEASER



ROW F

SEAT 11

CONTINUE



RECALL TICKETS:



ROCKET CITY TRASH PANDAS VS. MISSISSIPPI BRAVES
APR 15, 2020 6:35PM CDT
TOYOTA FIELD

☐ SECTION 01
FORWARDED TO NATE LEASER

ROW F

SEAT 10

☐ SECTION 01
FORWARDED TO NATE LEASER

ROW F


SEAT 11

NOTE: Please review your selections. When you click Recall Tickets these tickets will be recalled. If you want to add more tickets to this transaction click Add More Tickets to choose another event and more tickets.



ADD MORE TICKETS

RECALL TICKETS

Once the recall is complete, you will receive a confirmation pop-up. Click Close to return to your transaction history. You will receive a confirmation email letting you know that your tickets were recalled. The recipient of the tickets will receive an email notification that the tickets have been recalled.



RECALL TICKETS:



ROCKET CITY TRASH PANDAS VS. MISSISSIPPI BRAVES
APR 15, 2020 6:35PM CDT
TOYOTA FIELD

☐ SECTION 01
FORWARDED TO NATE LEASER

ROW F

SEAT 10

☐ SECTION 01
FORWARDED TO NATE LEASER

ROW F

SEAT 11

INFO

X

Your tickets have been recalled. These tickets are back in your inventory and available for use. The friend(s) who held these tickets have been notified that you recalled the tickets.

NOTE: Please review your selections. When you click Recall Tickets these tickets will be recalled. If you want to add more tickets to this transaction click Add More Tickets to choose another event and more tickets.

ADD MORE TICKETS

RECALL TICKETS